

Policies

Terms and Conditions

PAYMENT TERMS: Visa, MasterCard, Discover and C.O.D. shipments are accepted. Buyers wishing to establish an on-going business relationship may apply for a charge account by completing a credit application and agreement. Approved open charge account terms are net 30 days.

FREIGHT POLICY: Ordered items are priced F.O.B. shipping point. Freight charges will be added to the invoice. Our responsibility ends at the acceptance of the shipment by Common Carrier. Consignee must file claim for shortages and damaged freight against the shipping company if it occurs. Inspections should be made and any damages should be reported before the shipping company leaves consignee's premises.

SALES TAX: Ohio/Trumbull county sales tax will be charged on all invoices unless a signed exemption is on file or presented at the time of sale.

RETURN OF GOODS: Prior authorization within 45 days of purchase is required before returning any item for credit providing product has not been used. If authorized for return, freight charges must be prepaid by buyer unless otherwise noted by seller in the authorization to return goods. Customer ordering errors will be charged a minimum 20% restocking fee. Returns for special ordered items are subject to manufacturer approval and any charges will be the responsibility of the buyer. All returns are subject to Stanwade's inspection and acceptance.

WARRANTY: All items manufactured by Stanwade Metal Products, Inc. are warranted by Stanwade Metal Products, Inc. for one year. Stanwade Metal Products, Inc. will not allow claims for labor or consequential damage resulting from improper installation or misapplication of the product. Restocking, freight charges, etc. will be the responsibility of the buyer. STI Technology tanks are warranted by the Steel Tank Institute and a third party insurer.

Thank you for your business!